


The CAP26 roadmap in detail for ER Hospitality

Strategic priorities	Impacts	Objectives	Progress as at 30 June 2025	Progress as at 30 June 2024	Impact zones
Recognition through certification, operational excellence, and transparency	Boost market value by aligning with conscientious consumer preferences, and foster customer loyalty through transparent and sustainable practices. Operational excellence ensures efficiency, cost savings, and seamless service delivery, solidifying our commitment to a sustainable and exceptional stay.	Secure the Top 100 Green Destinations certificate for the Bel Ombre region, in collaboration with the Tourism Authority	Collaboration with the Tourism Authority in engaging the Green Destination Certification for the village of Bel Ombre	Bel Ombre ranked among the Top 100 sustainable tourism destinations at the Green Destination Summit 2023	
		Ensure 11 BUs are Green Key certified by 2025	7 out of 11 sites are Green Key certified	8 out of 11 sites are Green Key certified	
		Obtain GEO Golf Certification for La Réserve Golf Links and Le Château Golf Course	La Réserve Golf Links is GEO-certified Construction phase	Preparations are underway for certification at the operational stage	
		Improve performance reporting mechanism and communication (both internal & external) by optimising data capture across all business units	Adoption of international reporting standards, in line with GRI guidelines	<ul style="list-style-type: none"> Publication of the third annual sustainability report. Transparency and accountability regarding sustainability data: streamlining data collection and integrating all ER Hospitality business units into the internal dashboard 	  

Notre pilier n°6 (diversité et inclusion) n'était pas encore créé lorsque la feuille de route CAP26 a été réfléchi. Par conséquent, il ne figure pas sur ce tableau.