

Message from our Chief Sustainability Officer, **Corinne Stoutenbeek**



Our commitment to ensuring the sustainability of our operations has never been stronger. With this in mind, two major milestones have marked this pivotal financial year, bringing us one step closer to realising our vision.

First, the rebranding from Rogers Hospitality to ER Hospitality – following the merger of Rogers and ENL – served to reaffirm our values, our commitments and our vision. This is an exciting topic we explore in greater detail in the first section of this report. Alongside this, the creation of a dedicated sustainability department within ER Hospitality, which I have the honour of leading, stands as a powerful statement: it reflects the Group's strategic ambition in the area of sustainable development.

I am proud to have taken the helm of this department from its very inception. Yet this places me in a somewhat particular position when it comes to signing this sustainability report – one that looks back in detail on initiatives that were already underway before I joined. But because this transition built on the pioneering work of the team that came before me, I am glad to present their achievements and to carry the torch following all the efforts they invested: they laid the groundwork, established the frameworks, and drove the first initiatives with real conviction.

Building on their legacy, our team is now equipped with greater resources and an ambition equal to the challenges ahead. The stakes are high: the level of commitment we will need to deploy in the years to come will be exponential. Ultimately, my ambition comes down to one idea – that our guests choose their hotel in Mauritius with a clear awareness of the environmental cost associated with their stay.

While a sustainability report focuses concretely on the environmental and social actions taken over a given period, it is also a reflection of a greater human journey – one shared by all the stakeholders who have made considerable efforts to move in the right direction. I would like to acknowledge my team, as well as everyone who played a part in this transition: from operations and finance, to procurement, communications and beyond. I am firmly convinced of one thing: strengthening our sustainability can only be achieved together. While our department's role is to support, train, and provide reliable data and tools, every department has a part to play. Every employee has a role. This is a shared responsibility.

I believe deeply in a hospitality industry that is engaged and accountable – one capable of facing the reality of its impacts and doing everything in its power to reduce them. The tourism sector is among the most polluting and socially impactful industries in the world; acknowledging this is essential. And it is precisely because our footprint is significant that our capacity to make a difference is too.

Our commitment is grounded in conviction, but also in concrete choices. The small, everyday actions matter, just as much as the larger, structural decisions. Today, data – environmental and social, quantitative and qualitative – allows us to prioritise and act where the impact is real. We will therefore continue our efforts to make the demanding choices that matter most.

This work will take shape gradually. I hope it will inspire action – first internally, and then among our partners, suppliers and fellow actors across the hospitality and tourism industry. Together, we can help make Mauritius a better, more responsible and more sustainable destination.

Corinne Stoutenbeek

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ER Hospitality